

1. What is Autocall?

Autocall is a fire detection system brand with a heritage of innovation dating back to the 1930s. Autocall was an early pioneer of solid-state fire detection systems, and invented the first voice evacuation system. Autocall was acquired by Tyco International in 1996. Now part of Johnson Controls, the Autocall brand was relaunched in 2017 as a non-proprietary line of technologically advanced fire detection systems focused on the latest technology available through a network of authorized, factory-trained dealers offering a choice of supply and service to end users.

2. What are the key benefits of using Autocall products?

Autocall offers many advantages to fire detection system dealers and end users. These include:

- **FREEDOM OF CHOICE.** Autocall products are non-proprietary systems. That means customers are not locked into purchasing products from a single source.
- **A FULL RANGE OF PRODUCTS.** Autocall products offer a comprehensive line of technologically advanced detection, notification, control panel, networking, and workstation products. An engineer can specify any Autocall fire detection system that meets the unique hazards and challenges of each facility.
- **EASE OF INSTALLATION.** Flexible wiring architecture and efficient use of power means fewer roadblocks for architects and engineers. Autocall's addressable technology allows T-tapping and more efficient wire runs, which can lower installation and overall project costs.
- **RELIABILITY.** Every addressable device and appliance connected to an Autocall addressable control panel is individually supervised for malfunction or failure, and you can tailor the settings for each device from the panel. Revolutionary notification appliance self-testing capability and constant electronic supervision of the notification system help ensure that appliances will work when needed.
- **SERVICEABILITY.** Next-generation technology, including supervised devices, self-testing notification appliances and mobile connectivity, helps reduce service time and effort.
- **EASE OF OPERATION.** Each Autocall control panel offers a menu-driven interface that makes it simple to access information, view reports, and perform a variety of operations.
- **EASY INTEGRATION.** You can integrate Autocall control panels with other systems such as HVAC, pumps, air handlers, smoke dampers, and more. That means users benefit from centralized facility management.

- **FUTURE-PROOFING.** Autocall's modular design enables you to easily update, scale, and modify systems, so upgrades and expansions are fast and easy.
- **FACTORY TRAINING.** Autocall provides complete, high-quality factory training for dealers at facilities located throughout the United States.
- **FEWER TRAINING REQUIREMENTS.** Because the same programming tools are used for all Autocall ES control panels, installation and configuration teams don't need to learn multiple systems.
- **AUTOCALL RESOURCES.** In addition to factory training, a full range of resources and tools is available for dealers, architects, designers, and operators, including sales tools, design guides, specification tools, reference manuals, and more.

3. Is the portfolio the same as SIMPLEX technology?

The Autocall portfolio has been developed on the foundation of the world-renowned SIMPLEX technology that is installed on thousands of premises globally.

4. What support does Autocall provide to customers?

TECHNICAL SUPPORT. Our team of expert, highly experienced engineers will provide you with 24/7 technical and application support.

CUSTOMER SERVICE. A customer support team dedicated solely to Autocall will assist you with any inquiries.

SALES, DESIGN, AND APPLICATION SUPPORT. Get help with your next project so you can win business and deliver client value.



www.allstatefirewny.com